Jamie Bijon Sanders

UX Researcher

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Education

Indiana-University Purdue-University of Indianapolis (IUPUI)

B.S. Informatics – HCI

Graduated Fall of 2019

Skills

Design

Prototyping
Journey Mapping
UX Research
User Interview
Interaction Design

Research

Affinity Diagramming
Thematic Analysis
Content Analysis
Interviews

Design Tools

InVision
Proto.io

Publications & Projects

AMC IUI 2019
https://doi.org/10.1145/3308557.3308713

AMC GROUP 2020
https://doi.org/10.1145/3323994.3369885

Experience

Associate Project Manager | Concentrics Research

September 2020 - Current. Indianapolis, IN

Working directly with project managers to plan and conduct late-stage regulated health market research (RHMR) studies for the pharmaceutical industry.

- Provide support to Project Manager for RHMR projects.
- Provide quality control of study documents.
- Coordinate and manage virtual interviews with participants.
- Develop source documents according to protocol.
- Create methods to measure study metrics and track results.
- Maintain accurate organization of files, documents, and investigative product.

Research Assistant | IUPUI

August 2019 - December 2019. Indianapolis, IN

Conducted a content analysis on the Circle of Friends walking program for Health Freedom Inc in Baltimore, Maryland.

- Communicated goals and task with the team.
- Analyzed papers and documents for themes and discovered core tools that the program used.
- Presented opportunities for design for future work.

Research Assistant | IUPUI

August 2018 - December 2019. Indianapolis, IN

Assisted professor with research and design for developing a voice user interface to aid older adults over 60 with managing their health and wellness.

- Explored different methods for displaying and inputting user information.
- Conducted live interviews and design walkthroughs with users.
- Researched areas of improvement for privacy and security features.
- Analyzed qualitative and quantitative data from interviews to discover themes and patterns.
- Interpreted findings into user stories to help better understand the user's needs and make design recommendations to the device.